

# Education

Name of service/organisation:

## Advisory Centre for Education

**Description:** Advisory Centre for Education (ACE) provides free independent advice and information for parents and carers in England and Wales on a range of state education and schooling issues. ACE believes in a fair education system for all. We provide independent advice to parents/carers of children in state-funded schools who are experiencing difficulties such as bullying, SEN, admissions to, and exclusions from, school. We reach 100,000 families each year through our telephone advice lines, information booklets and website.

Children missing out on educational opportunities are at a serious disadvantage which impacts on their whole lives. This is bad for our communities and society as a whole. We all have a role to play in giving children the best start in life and we work collaboratively with families, schools, local authorities, education professionals, funders and other key stakeholders to achieve this.

Details of help lines are listed below. You can also access the website for information.

**Intended client group:** Parents and carers of children in state-funded schools

**Phone number:** Helplines: ACE Advice Line 0808 800 5793 (Monday to Thursday 10am-4pm) calls are free from UK landlines and all major mobile networks - 3, Orange, Virgin, Vodaphone, T-Mobile and O2.

Exclusion Advice Line 0808 800 0327 (Monday to Thursday 10am-4pm) calls are free from UK landlines and all major mobile networks - 3, Orange, Virgin, Vodaphone, T-Mobile and O2.

Exclusion Info Line 020 7704 9822 (24hr answerphone) calls charged at local rate.

**Email address:** enquiries@ace-ed.org.uk  
(Unfortunately we are unable to give advice by email unless you have a disability which prevents you accessing our telephone advice line. Please state that this is why you are requesting email advice.)

**Website:** <http://www.ace-ed.org.uk/>

**Address:** Advisory Centre for Education (ACE), 1c Aberdeen Studios, 22 Highbury Grove  
London N5 2DQ



EDUCATION

PCAN Pages

Really useful information for parents of children with additional needs in Kirklees

Website [www.pcankirklees.org](http://www.pcankirklees.org) Call 07754 102336 Email [info@pcankirklees.org](mailto:info@pcankirklees.org)

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